



O C E D C

Monthly Diversity Education Forum

Where:

Oakland County Executive Office Building
2100 Pontiac Lake Road
Building 41 West,
Waterford, MI 48328
4th Floor Conference Room

Cost: NOTHING

(For members & 1st time guests)

(Sign up for a no-cost
Membership at ocedc.net)

Contact: **Laura Robb**
LRobb@oankparkcareercenter.org
248-691-8437 Ext 2974

Agenda:

1:00 Lunch & networking

1:30 Program

2:45 Announcements &
more networking

3:00 Adjourn

To Register Or Sponsor:

Contact: Frank Russell
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Visit our Website @
www.ocedc.net

Empowering our Diverse Workforce: Language and the Cultural Connection.

PRESENTER:

Judy Ravin, President Accent Reduction Institute, LLC

Thursday, December 15, 2011

Designed for multinational and other organizations with a rich and culturally diverse workforce, this workshop gives business professionals actionable tools for creating seamless and effective communication. ARI's patent-pending program for understanding regional and international accents enables every member of our team to easily contribute his/her professional expertise.

This is a comprehensive, interactive seminar which provides the following learning outcomes:

- The ability to use a systematic process to understand the diverse accents of clients and colleagues for whom English is a second language
- Knowing how to use strategies and speaking techniques to eliminate language barriers in a global workforce
- Learning how to accurately pronounce non-English names

***Building Bridges is used by NATO, the US Department of Defense, US accredited universities, and Fortune 100 companies across the country.

WHO SHOULD ATTEND?

- Human Resource Professionals
- Business leaders
- Department heads
- Diversity Practitioners
- HR Consultants

ABOUT THE MONTHLY DIVERSITY EDUCATION FORUM:

Meeting on the 3rd Thursday of each month, the series is designed to assist human resource professionals, diversity managers, and all levels of leaders and supervisors to develop and implement organizational solutions to move toward full productivity throughout the workforce.